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# HQ U.S. Army Installation Management Command, Europe Region



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## Press Release

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### Household goods shipment update

HEIDELBERG - With entire military communities closing, repositioning of units and Soldiers making normal moves, Installation Management Command-Europe continues to work through one of the highest household goods shipment demand surges in more than a decade.

The previously reported delays of household goods pick-ups has stopped, and in most cases customers now are receiving confirmation two weeks prior to pick-up.

Due to capacity limitations, customers in Heidelberg, Mannheim, Darmstadt, Baumholder, Wiesbaden and Hessen areas who have not yet scheduled their moves can expect pick-up services after August 3, as the capacity shortage is expected to last through the remainder of this year's summer permanent-change-of-station season. Much of this is due to our continued focus of capacity in support of communities such as Giessen/Friedberg.

Customers PCSing from one of these impacted communities this summer are urged to visit their local transportation office immediately - and before making travel plans and financial commitments. Customers are also urged to stay in close contact with their local transportation office regarding the status of their move.

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The U.S. Army Installation Management Command, Europe Region (IMCOM-Europe) is one of six regional offices created Oct. 24, 2006, (formerly known as Installation Management Agency) as part of an Army-wide initiative to focus management of Army installations around the world under one organization. IMCOM-Europe is responsible for all facets of support for U.S. Army Soldiers and families in Europe from drivers' licenses to child care to force protection. As the landlord for all U.S. Army facilities in Europe, IMCOM-Europe is responsible for infrastructure and continuing the Army's strong commitment to environmental protection. Its higher headquarters is located in Arlington, Va.